

Products

- [Fluorescent Ballasts](#)
- [High Intensity Discharge \(HID\) Ballasts](#)
- [UV/Germicidal & Specialty Lighting](#)
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Warranty Information

Robertson Worldwide Limited Warranty Statement

Robertson Worldwide (Robertson), 13611 Thornton Road, Blue Island, IL 60406, warrants those products manufactured and distributed by the company will be free from defects in material and workmanship but not against damage caused by abnormal stress or operating conditions for the following periods from the date of manufacture.

Product Type	Warranted for this Period
Performance Series Electronic Product	2 Years (Maximum Case Temperature 75°C or less)
UV Series Electronic Product	2 Years (Maximum Case Temperature 75°C or less)
Energy Star Electronic Product	2 Years (Maximum Case Temperature 75°C or less)
Standard Magnetic Product	2 Years (Maximum Case Temperature 90°C or less)
High Intensity Discharge (HID) Product	2 Years (Maximum Case Temperature 150°C or less)
Sterling Series Preheat (Rapid) Start Electronic Product	3 Years (Maximum Case Temperature 75°C or less)
Energy Star Electronic Product	3 Years (Maximum Case Temperature 90°C or less)
Sterling Series Program Start Electronic Product	3 Years (Maximum Case Temperature 90°C or less)
Sterling Series Program Start Electronic Product	5 Years (Maximum Case Temperature 75°C or less)
World Series Electronic Product	5 Years (Maximum Case Temperature 90°C or less)

This warranty is conditional upon proper storage, installation, use and maintenance. This warranty is not applicable to any product which is not installed and operated in accordance with Robertson specifications and instructions or in accordance with the National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratories, Inc. (UL), and the Standards of the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA).

The conditions of any test for product which is claimed to not perform according to the terms of this warranty shall be mutually agreed upon in writing; Robertson reserves the right to be represented at any such test.

The company's obligation under this warranty shall be the repair or replacement of any defective part or parts of providing a replacement product.

NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY BEYOND THE AFOREMENTIONED WARRANTY PERIOD. The foregoing warranty is exclusive of all other statutory, written or oral warranties, and no other warranties of any kind, statutory or otherwise, are given or herein expressed. This warranty sets forth Robertson's responsibilities regarding the ballast and claimant's exclusive remedy.

LIMITATIONS OF LIABILITY. Under no circumstances, whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise, will Robertson be liable for consequential, incidental, special or exemplary damages, including, but not limited to, loss of profits, loss of use or damage to any property or equipment, cost of capital, cost of substitute product, facilities or services, down time costs or claims of claimant's customers.

Robertson's liability on any claim of any kind for any loss or damages arising out of, resulting from or concerning any aspect of this agreement of from the product or services furnished hereunder shall not exceed the price paid to Robertson for the specific ballast or ballasts which gives rise to the claim.

This warranty gives the claimant specific legal rights. The claimant may also have other rights which vary from state to state.